

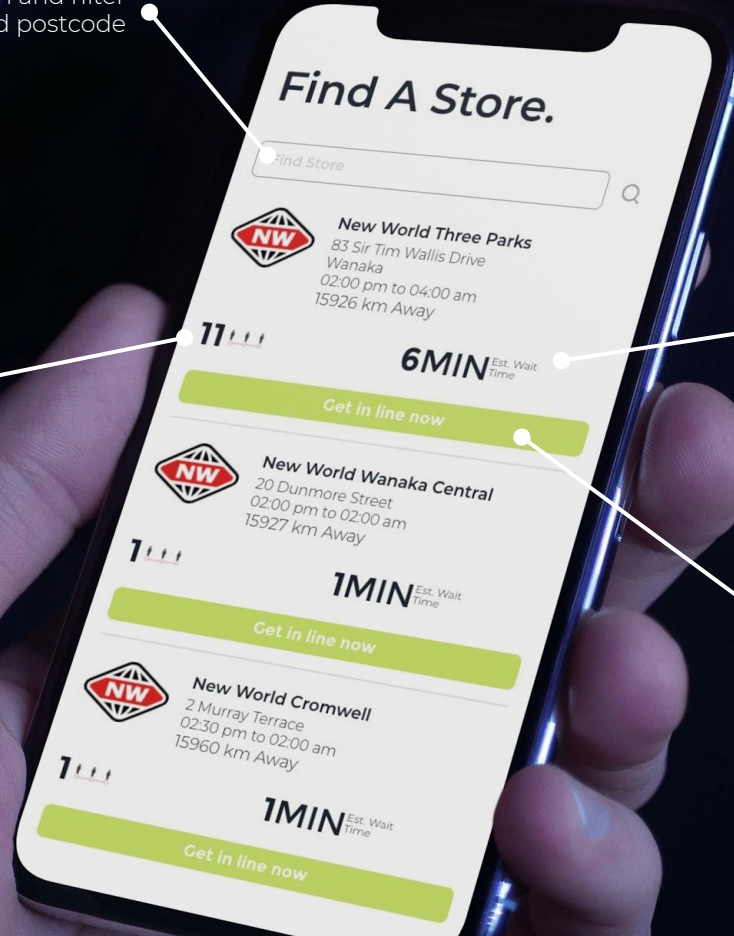
The Customer Experience

Page automatically loads nearest stores when location is shared. Otherwise, search and filter results by keyword or customer entered postcode

Current number of customers waiting

Estimated wait time, before the customer can enter the store

Button to initiate joining a queue. The position is not confirmed until the consumer has entered all required information



The Retail Employee Experience



The number of individuals in the queue (both waiting and notified their name was called)



The total # of customers inside the store (red when over capacity)

The maximum store capacity

Allow a person inside without joining a queue (or count children, etc.)

The estimated wait time for the last person in the queue

Reduce the customer count when a person exits

Manually add a walk-up customer to the queue

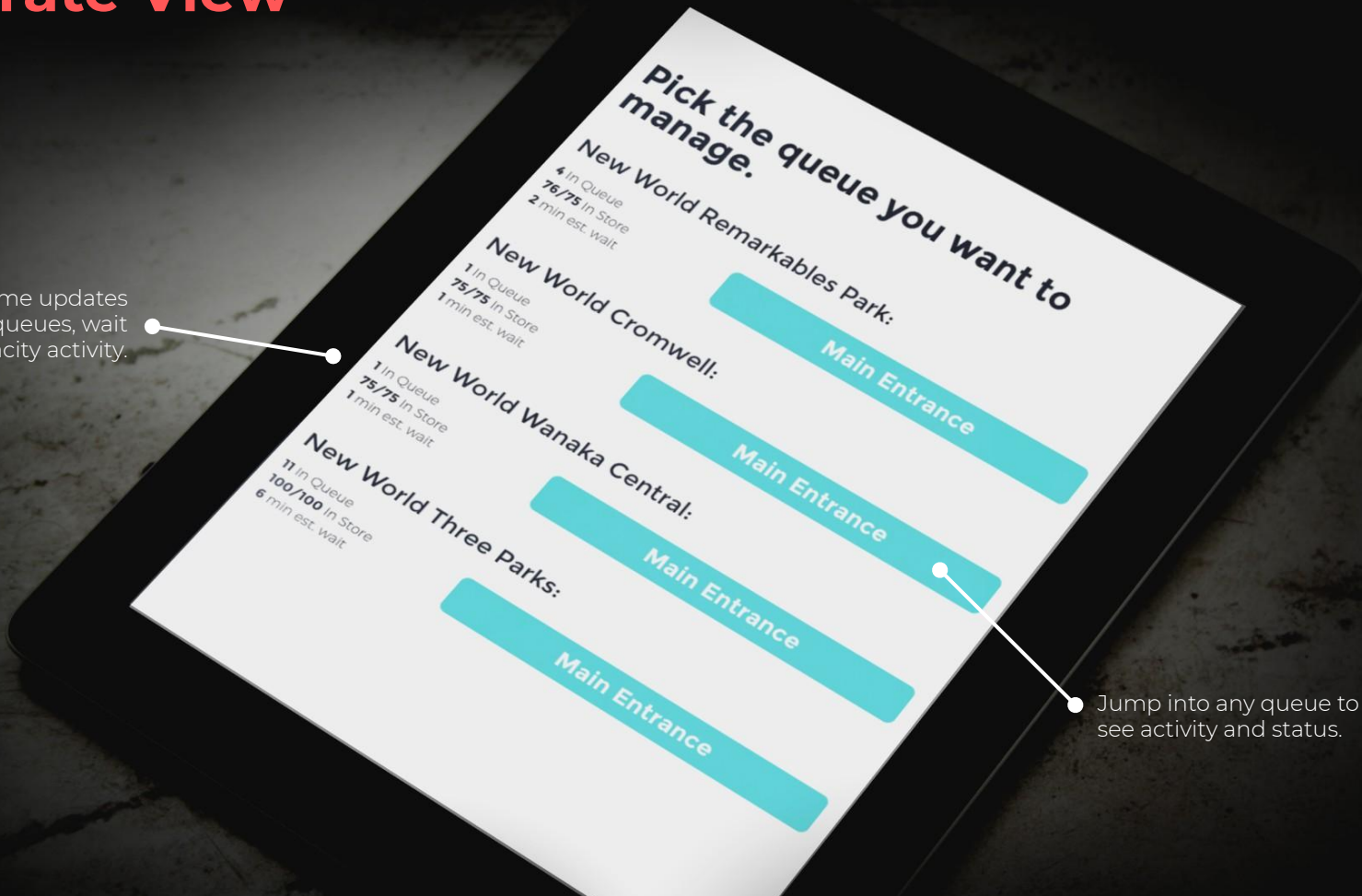
Mark a customer who is missing as 'on hold' while allowing subsequent customers to advance in the queue

The customer's position in line

Admits a customer into the store when they are present

Corporate View

Watch real-time updates on each store's queues, wait times, and capacity activity.



Jump into any queue to see activity and status.